



NEW WORLD VAN LINES

IMPORTANT INFORMATION ABOUT YOUR MOVE

BEFORE MOVERS ARRIVE

- Arrange for safe transportation of all irreplaceable items before our crew arrives. New World CANNOT move and is not liable for cash, stocks and bonds, financial records, important papers, jewelry, precious metals, coin and stamp collections, etc.
- Be organized. Separate what is going with you, what is remaining with the house and what the movers are taking to your new residence or to storage. If storage is required, New World will pack the contents of all drawers. Take all necessary papers with you (examples: tax, school, or medical papers).
- Attics will be emptied when requested and authorized only if there is a solid floor.
- Hazardous materials - we cannot accept or move **propane tanks**, gasoline, aerosol cans, paint thinners, explosives, etc.
- Electronics - you are responsible for disconnecting and reconnecting, locking computer hard drives, and emptying CD players. Mechanical conditions of all electronics (including TVs, computers and phones) are not the liability of the mover unless damage is proven to be transit related.

DURING THE MOVE

- Please provide us with your destination phone numbers (examples: hotel, temporary residence, new work, a relative).
- Empty refrigerator, clean and dry thoroughly, put baking soda in both the refrigerator and freezer.
- Inspect origin residence to ensure that everything was loaded from the closets, cabinets, attic, shed, outdoor areas, etc. This is your responsibility.

AT DELIVERY

- Tell the movers where you want the furniture and boxes placed.
- Unpacking will be performed when requested and authorized. Items unpacked will be placed on tables, counters and floors, but not in cabinets. If unpacking yourself, check all paper for small pieces.
- While we take every precaution to eliminate claims, mishaps can occur. Please note any problems on the delivery papers, notify your coordinator immediately for a claim form, and file your written claim within 90 days of delivery. Damaged items must be retained for our inspection.

**If you have any questions, please contact your
personal New World move coordinator at
1-800-422-9300.**

The Professional Mover . . . With The Personal Touch